

# COLUMBUS CURRENTS

## Lobby Update – COVID-19

The past few months have been quite challenging for all of us. In accordance with the Governor's orders our lobby will remain closed to the public through the end of the year to help contain the spread of COVID-19. Our drive-thru has remained open to accept payments and all of our employees are still here to answer phones and respond to outages in a safe manner.

However, beginning January 2, 2021 we are hoping to reopen our lobby to the public. We are still limited to four (4) people in the lobby at one time based on the current Governor's order. Anyone entering the office is required to wear a mask. Lobby and Drive-thru hours will be from 8:30 am – 4:30 pm.

We hope to continue seeing recovery for individuals and businesses impacted by COVID-19. We will evaluate and follow any measures necessary to protect our employees and members while continuing to serve you.

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## Mailing 2021 Calendars

Columbus Electric Cooperative will be mailing out 2021 Calendars this month. We are excited to share the beautiful pictures taken by cooperative employees and members across our service territory. This allows members the ability to have a sense of familiarity with each other wherever they are.

### **Information to provide when calling in an outage**

**10 Digit Phone Number Listed on Your Account**

Additional information needed is your

Account Number & Name, Service Address & Meter Number

**EMERGENCY RESPONSE NUMBER 1-800-950-2667**



## Energy Efficiency Tip

### Limit Hourly Usage

Consider setting timers for lights to automatically turn them on at dusk and off in the middle of the night, when fewer people are out to enjoy them. You can save money on your electric bill by keeping light displays on only when you can see them at night. If you are still using traditional incandescent bulbs, this tip is even more important for cutting energy costs

## Don't Get Left In The Dark

### Register Medical Necessities with CEC

CEC recognizes that all of our members have different needs. In some cases they may be immobile, or dependent on medical equipment or oxygen. It is important for members with medical needs that are dependent on electricity to register with CEC so that we can notify you of planned or extended outages. You should also keep the information CEC has on file for you current. To update your information please call our office at 1-800-950-2667. **If you have a medical necessity, be sure to take the following steps:**

- Keep doctor updated on your living situation and your means for getting medical supplies.
- Network with friends, family and neighbors who can help if you run into problems.
- Consider keeping a cellphone or medical alert device on you at all times in case of emergencies.

The Board of Trustees and Columbus Electric Cooperative staff wish you a merry and bright holiday season. We appreciate the opportunity to provide reliable and efficient power to you each and every day. Best wishes for a safe and prosperous New Year.

**Office will be CLOSED**  
**Thursday, December 24<sup>th</sup> &**  
**Friday, December 25<sup>th</sup>**  
**Friday, January 1<sup>st</sup>**



*Emergency Response Number*  
**1-800-228-0579**

*Toll - free Office Number*  
**1-800-950-COOP (2667)**